Wintergreen Golf and Country Club - House Rules

- 1. Hours of operation for the lounge, caddy shack and clubhouse will be determined by the Management.
- 2. From time to time due to inclement weather and/or lack of business and at the Management's discretion, the lounge and dinning room may close earlier then posted times.
- 3. Members and their guests shall conduct themselves appropriately in a courteous manner at all times while on the property. Any behaviour which may endanger the safety of staff, members or their guests may result in the immediate removal from the property. Loud and obnoxious behavior, confrontational, angry, aggressive or threatening words or behaviour will be met with zero tolerance in line with AGLC guidelines and RCR policy on harassment. Harassment is considered to include a pattern of behaviour or repetitive comments, gestures or physical contact. Any behavior deemed inappropriate by Wintergreen staff, other members or their guests will be recorded, reported and reviewed by the Wintergreen Society Board of Directors, from which disciplinary action may result up to and including suspension or being expelled from the Club.
- 4. The cost of replacement or repair of Wintergreen property damaged by a Member or their guest is the responsibility of the Member.
- 5. AGLC alcohol beverage control regulations will be strictly enforced at all times. Alcoholic beverages will not be served to minors (under 18 years of age) or to anyone, who in the opinion of Management is in an intoxicated condition by alcohol or drugs. Staff are required to obtain valid identification and verify proof of age whenever a person who appears to be under 25 years of age attempts to buy alcohol.
- 6. No member or guest shall at any time be allowed in the kitchen, behind the bar, in the administrative area, behind the pro shop counter or in staff rooms unless directly invited or authorized by an employee of the Golf Course or Board Member.
- 7. Members and guests must be suitably attired, the management reserves the right to refuse golfing and other privileges to any person, who in the opinion of the management does not meet that standard. No gym shorts, cut-offs, camouflage, tank tops, halter-tops or bathing suits are allowed on the golf course, lounge or practice area. Jeans or T-shirts, metal spikes or cleated shoes are not permitted on the golf course.
- 8. When entering Wintergreen's parking facilities, members and their guests are expected to drive at a slow and safe speed. At all times pedestrians, golf carts and turf care equipment have the right of way.
- 9. Members and guests are not to reprimand any employee of the Golf Course. Complaints and suggestions regarding service or conduct of employees or volunteers are to be addressed in writing to the Golf Course Manager and the Wintergreen Society Board of Directors.